

# IPS TEAM LEADER TRAINING

## COURSE AGENDA

Here is the timetable for both the full day sessions and the action learning sets. Breaks are scheduled to be approx. every 50 mins of course delivery.

Each day:

09:20 – 09:30	Delegates join
09:30 – 12:30	Session 1
	Break (10 mins)
	Session 2
	Break (10 mins)
	Session 3
12:30 - 13:30	Lunch
13:30 – 16:30	Session 4
	Break (10 mins)
	Session 5
	Break (10 mins)
16:30	Finish
<b>Post course</b>	Additional time should be set aside to complete a reflect log and additional tasks. Additional Coursework

The follow-up Action Learning sets will last 2 hours with a 5-10min comfort break.

Course content by session on next page:

## Course content by session:

<b>Day 1</b> Morning	Get to know each-other Introduction to reflective practice Review role of supervisor
<b>Day 1</b> Afternoon	Stakeholder management and influencing Handling conflict and difficult conversations Teaching staff IPS skills including development in the field
<b>Day 2</b> Morning	Recruitment – Attraction, Selection & Onboarding Staff Wellbeing & Support
<b>Day 2</b> Afternoon	Supervision Field mentoring and feedback Role play activities
<b>Day 3</b> Morning	Managing remote working and dispersed teams Quality assurance principles and IPS fidelity Maximising the IPS steering committee support
<b>Day 3</b> Afternoon	Creating a strong team climate to embrace and drive IPS quality Managing change to ensure IPS delivery is always a focus
<b>Day 4</b> Morning	The importance of Data in IPS Services MHDS Client Feedback
<b>Day 4</b> Afternoon	Technical Competence Role modelling & Coaching for better outcomes
<b>Action Learning Set 1</b>	Presentation of Assignments Action learning sets – <i>topic discussions to be agreed by delegates</i>
<b>Action Learning Set 2</b>	Fidelity Reviews Action learning sets – <i>topic discussions to be agreed with delegates</i>